

July 7, 2016

Historical Service Performance Trend Data Now Available on USPS.com

Historical service performance trend data is now available on the Postal Service public web site (http://about.usps.com/what-we-are-doing/service-performance/welcome.htm).

Customers can now view the Postal Service's most recent quarterly report of area and district-level data as well as historical quarterly performance trends going back to Quarter 2, Fiscal Year 2015. The new historical quarterly performance trends allow stakeholders to put current performance in context by visualizing data in trend charts. A user can select mail class, service standard, geography of interest (nation, area, or district), and the desired time period in trend or table format. The Postal Service has adapted this format to report service performance scores that are easily and readily available to the public.

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--Consumer and Industry Affairs

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